Installation Instructions

Please follow the step-by-step guide to install the MultiPlexBox Commissioning software:

1. Extract all your files by right clicking on the downloaded file and pressing extract all. Choose where you want to save the software in the box that appears. Do not save the files to a place where you will not have permanent access, such as storage which requires an internet connection.
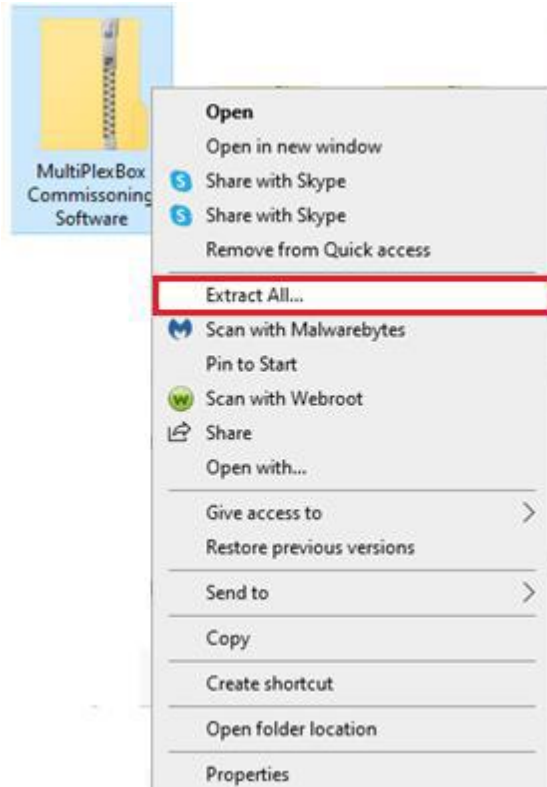

Figure 1: Extracting the files

2. Create a shortcut to the application "MultiPlex Commissioning" and "MultiPlex Update" software. Place these shortcuts on your desktop by dragging the shortcut to the desktop, or by right clicking and pressing "send to desktop (create shortcut)" *see figure 2.*
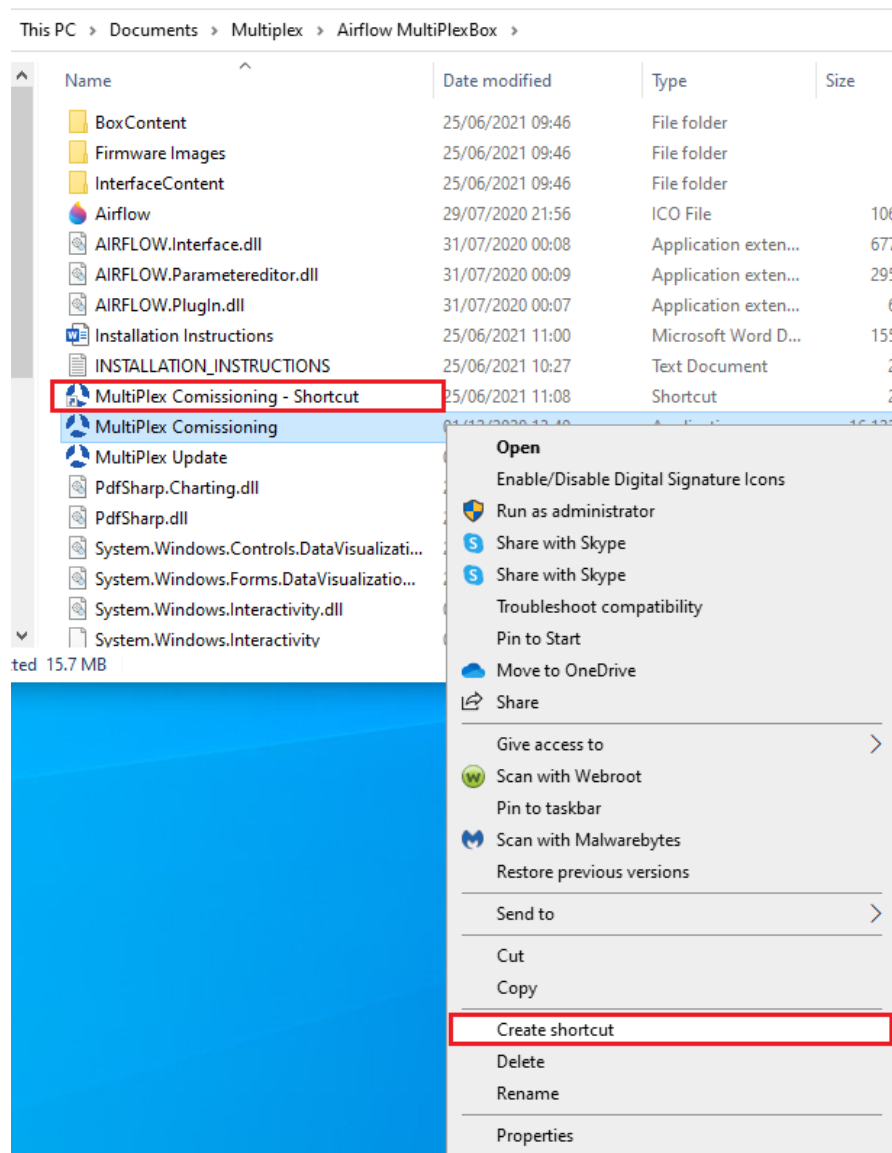
Figure 2: Creating a shortcut

3. Use the shortcut to access the software and run it from your computer when you need it by double clicking on the shortcut you created. An initial update is mandatory upon install, please follow step 4 to complete installation.

4. *Update your software by following the steps listed below*:

4a. Connect the MultiPlexBox to your PC using a USB data cable. Start the "MultiPlex Update" application. Click on the "Establish connection via USB" button.

4b. Once the box has been found, all system information will be displayed (version, date of last update). Click on the "Select file" button. This will open the Explorer and all available firmware will be displayed. Select MultiPlexBox by clicking and confirm by clicking on "Open".

4c. If a newer version (recognisable by the higher number) is displayed under update information, start the update process by clicking on the "Start" button. The update process may take a few minutes and the status is displayed by green bars. This will be displayed in the software after completing the update. Now end the "MultiPlex Update" application.